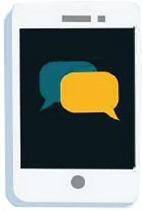


FOR IMMEDIATE MEDICAL ASSISTANCE CALL (800) 600-9015



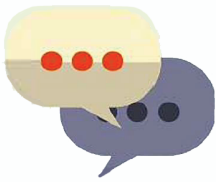
CONTACT OUR NURSE CASE MANAGERS
Flowchart of the Case Management Process:



1. If Injured at work, call (800) 600-9015 anytime of the day or night.

2. You will speak directly to a Registered Nurse

3. A translator will join the call IF NEEDED



6. If you need an off-site evaluation at a medical facility, your employer will be notified.

5. If the injury is minor, the nurse will recommend first-aid measures. A report is sent to your employer. No personal health information will be disclosed.

4. The Nurse will ask how the injury occurred and perform an assessment via telephone.



7. The nurse will arrange a medical evaluation by a doctor at a medical facility.

8. The XstremeMD physician or nurse will call the medical facility to discuss your injury.

9. Once medical treatment is complete, the nurse will send a report. The Nurse will call you the next day to see how you are doing.



YOUR HEALTH IS OUR #1 PRIORITY



Protecting our partners' most valuable assets